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**UNITED STATES PATENT AND TRADEMARK OFFICE**

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UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

August 23, 2004

JACOBSON HOLMAN PLLC  
400 SEVENTH STREET N.W.  
SUITE 600  
WASHINGTON, DC 20004  
US

Dear Sir/Madam,

This is to deny your refund request in the amount of \$162.00, for patent/serial number 10699650.

Altogether there are 29 claims. Claims, 7,8,9,10 and 11 are multiples and count as 3 each.

See attached.

Sincerely,

ELEANOR KURTZ  
Technical Center Others  
703 308-3642  
Refund Branch, Office of Finance